

CURRICULUM VITAE

## Caroline K. Tietbohl

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### Contact Information

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### Education

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| In Progress | <b>Ph.D. Sociology</b><br>University of California, Los Angeles<br><i>Title:</i> "Aging, uncertainty, and independence: how doctors and patients manage growing old in primary care"<br><i>Committee:</i> Stefan Timmermans, PhD (Chair); Tanya Stivers, PhD; John Heritage, PhD & Karen Lutfey Spencer, PhD |
| 2015        | <b>M.A. Sociology</b><br>University of California, Los Angeles<br><i>Title:</i> "Less medicine but more care: centering the patient in geriatrics"<br><i>Committee:</i> Stefan Timmermans, PhD (Chair) & Tanya Stivers, PhD  |
| 2008        | <b>B.A. Psychology</b><br>University of California, Berkeley   |
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### Research Interests

My research focuses on communication in medicine. In particular, I am interested in how doctors and patients discuss difficult topics and make health care decisions, and how this may vary depending on the characteristics of the people involved. My dissertation explores the social implications of these issues among older patients, their family members and caregivers, geriatricians, and internal medicine doctors. This project examines how people navigate the process of aging in a society focused on the preservation of youth, and how our aging population may be changing the way that doctor-patient interaction operates within our health care system.

*Keywords:* Sociology of Medicine, Health and Illness, Aging, Physician-Patient Interaction, Healthcare Systems, Ethnography, Qualitative Methods, Conversation Analysis

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### Awards & Honors

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| 2019 – 2020 | <b>Dissertation Year Fellowship</b><br>UCLA Graduate Division       |
| 2018 – 2019 | <b>UCLA Departmental Fellowship</b><br>Department of Sociology      |
| 2018 – 2019 | <b>UCLA Excellence in Teaching Award</b><br>Department of Sociology |

2016 – 2018	<b>Field Equipment Award</b> Center for Language, Interaction and Culture University of California, Los Angeles
2015 – 2016	<b>Welton Fellowship</b> University of California, Los Angeles
2014	<b>Graduate Summer Research Mentorship</b> University of California, Los Angeles
2013 – 2014	<b>UCLA Departmental Fellowship</b> Department of Sociology
2008	<b>Distinction in General Scholarship (Cum Laude)</b> University of California, Berkeley
2005 – 2008	<b>Robert C. Byrd Honors Scholarship</b> University of California, Berkeley

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## Publications

### Journal Articles

1. Timmermans, Stefan; **Caroline K. Tietbohl**. 2018. "Fifty years of sociological leadership at *Social Science and Medicine*." *Soc Sci & Med* 196:209-215.
2. Timmermans, Stefan; **Caroline K. Tietbohl**; and Eleni Skaperdas. 2016. "Narrating Uncertainty: Variants of Uncertain Significance (VUS) in Clinical Exome Sequencing." *Biosocieties* doi:10.1057/s41292-016-0020-5.
3. **Tietbohl, Caroline K.**; Katharine A.S. Rendle; Meghan Halley; Suepattra G. May; Grace A. Lin; and Dominick L. Frosch. 2015. "Implementing patient decision support interventions in primary care: the role of relational coordination." *Med Decis Making* 35(8):987-98.
4. May, Suepattra G.; Peter Cheng; **Caroline K. Tietbohl**; Meghan Halley; Laurel Trujillo; Dominick L. Frosch; and Grace A. Lin. 2014. "Shared Medical Appointments to Screen for Geriatric Syndromes: Preliminary Data from a Quality Improvement Initiative". *Am Geriatr Soc* 62:2415–2419.
5. Elwyn, Glyn; Isabelle Scholl; **Caroline K. Tietbohl**; et al. 2013. "Many miles to go ...A systematic review of the implementation of patient decision support interventions into routine clinical practice." *BMC Med Inform Decis* 13(Suppl 2):S14.
6. Rendle, Katharine; Suepattra G. May; Visith Uy; **Caroline K. Tietbohl**; Carol M. Mangione; and Dominick L. Frosch. 2013. "Persistent Barriers & Strategic Practices: Why the Everyday Matters in Diabetes Management." *Diabetes Educator* 39(4):560-7.
7. Lin, Grace .A.; Meghan Halley; Katharine A.S. Rendle; **Caroline K. Tietbohl**; Suepattra G. May; Laurel Trujillo; and Dominick L. Frosch. 2013. "An effort to spread decision aids in five California primary care practices yielded low distribution, highlighting hurdles." *Health Affairs* 32(2):311-20.
8. Frosch, Dominick L; Suepattra G. May; Katharine A.S. Rendle; **Caroline K. Tietbohl**; and Glyn Elwyn. 2012. "Authoritarian Physicians And Patients' Fear Of Being Labeled 'Difficult' Among Key Obstacles To Shared Decision Making." *Health Affairs* 31(5):1030-8.

9. Uy, Visith; Suepattra G. May; **Caroline K. Tietbohl**; and Dominick L. Frosch. 2011. "Barriers and facilitators to routine distribution of patient decision support interventions: a preliminary study in community-based primary care settings." *Health Expectations* doi: 10.1111/j.1369-7625.2011.00760.x
10. Frosch, Dominick L.; Suepattra G. May; **Caroline K. Tietbohl**; and Jose Pagan. 2011. "Living in the Land of No? Consumer Perceptions of Healthy Lifestyle Portrayals in Direct-to-Consumer Advertisements of Cholesterol Lowering Drugs." *Soc Sci & Med* 73(7):995-1002.

*Under review:*

1. **Tietbohl, Caroline K.** "Less medicine, more care: boundary work with patients in geriatrics".
2. **Tietbohl, Caroline K.** "The 'o word': using age as an interactional tool in primary care"

*Book Chapter*

1. Frosch, Dominick; **Caroline K. Tietbohl** and Isabelle Scholl. 2016. "Overcoming Implementation Challenges to Advance Shared Decision-Making in Routine Practice" in *Shared Decision Making in Health Care: Achieving Evidence-based Patient Choice*. 3<sup>rd</sup> Edition, edited by Adrian Edwards and Glyn Elwyn. Oxford University Press.

*In preparation:*

1. **Tietbohl, Caroline K.** "Empathic validation as a last resort for problems with uncertain solutions"
2. **Tietbohl, Caroline K.** "'I was gonna ask you': how action projection displays patient engagement in primary care"
3. Bergen, Clara; **Caroline K. Tietbohl**. "Patient accountability in long term illness management: the role of age in physician-patient communication"

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## Presentations

1. **Tietbohl, Caroline K.** "The 'o word': using age as an interactional tool in primary care." Accepted for presentation at 114<sup>th</sup> American Sociological Association Annual Meeting. New York, NY. August 2019.
2. **Tietbohl, Caroline K.** "Emotional validation as a last resort for responding to problems with uncertain solutions." UCLA Conversation Analysis Working Group. Los Angeles, CA. December 2018.
3. **Tietbohl, Caroline K.** "'I was gonna ask you...': how patients use question design to display personal responsibility for their health." 6<sup>th</sup> International Meeting on Conversation Analysis & Clinical Encounters, Bristol, UK. 2017.
4. **Tietbohl, Caroline K.**; Katharine A.S. Rendle; Meghan Halley; Suepattra G. May; and Dominick L. Frosch. "Implementing patient decision support interventions in primary care: the role of relational coordination." 7<sup>th</sup> International Shared Decision Making Conference, Lima, Peru. June 2013.
5. Frosch, Dominick L.; Suepattra G. May; and **Caroline K. Tietbohl**. "Promoting Use of Patient Decision Support Interventions in a Large Community-Based Multi-Specialty Group Practice." Dartmouth Summer Institute for Informed Patient Choice, Hanover, NH. August 2011.

6. **Tietbohl, Caroline K.**; Isabelle Scholl; Mala Mann; Adrian Edwards; Catharine Clay; France Légaré; Trudy van der Weijden; Carmen Lewis, Richard Wexler; Dominick L. Frosch; and Glyn Elwyn. "The implementation of patient decision support interventions into routine clinical practice: a systematic review." 34<sup>th</sup> Annual Meeting of the Society for Medical Decision Making, Phoenix, AZ. October 2012.

## Research & Professional Experience

2014 – present	<b>Principal Investigator</b> Communication with Older Patients Project
2014 – 2017	<b>Editorial Assistant</b> Medical Sociology Office <i>Social Science &amp; Medicine</i>
2009 – 2013	<b>Research Assistant II</b> Department of Health Services Research Palo Alto Medical Foundation Research Institute, Palo Alto, CA
2008 – 2009	<b>Research Assistant</b> Center for Health Care Evaluation U.S. Department of Veterans Affairs, Oakland, CA
2008	<b>Research Intern</b> Attention Lab, Department of Psychology University College London, UK
2006 – 2007	<b>Research Assistant</b> Relationships & Social Cognition Lab, Department of Psychology University of California, Berkeley, CA

## Teaching & Mentoring Experience

2018 – present	<b>Graduate Research Mentor</b> UCLA Undergraduate Research Center for Humanities, Arts, and Social Sciences
2018 – 2019	<b>Graduate Mentor</b> Community College to PhD Association
2018	<b>Teaching Associate</b> Introduction to Sociology (online course); William Roy
	<b>Teaching Assistant</b> Introduction to Sociology; Molly Jacobs
	<b>Teaching Assistant</b> Introduction to Research Methods; Tanya Stivers
2017	<b>Teaching Assistant</b> Medical Sociology; Stefan Timmermans

2017 – present      **Research Mentor**  
Undergraduate Directed Research in Sociology  
UCLA Department of Sociology

2014 – 2019      **Honors Mentor**  
Undergraduate Honors Thesis Mentoring Program  
UCLA Department of Sociology

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### **Academic Service & Memberships**

2019 – present      **National Communication Association**

2018 – 2019      **Graduate Student Representative**  
Admissions Committee  
UCLA Department of Sociology

2016 – present      **Graduate Peer Mentor**  
Mentor for Incoming Graduate Students  
UCLA Department of Sociology

2015 – 2017      **Graduate Student Representative**  
Faculty Graduate Committee  
UCLA Department of Sociology

2015      **Reviewer**  
SAGE Publications

2014 – 2017      **Co-Coordinator**  
UCLA Sociology of Health Working Group

2014 – present      **Gerontological Society of America**

2014 – present      **American Sociological Association**  
Medical Sociology Section  
Ethnomethodology/Conversation Analysis Section