

Amanda McArthur

CURRICULUM VITAE

June 2020

UCLA Department of Sociology
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EDUCATION

- 2021 Ph.D. in Sociology, University of California – Los Angeles
(*expected*) Dissertation: “Resisting the diagnosis: Medical authority and the problem of legitimacy in US primary care”
Advisors: John Heritage (Chair), Tanya Stivers, Stefan Timmermans, Chloe Bird (RAND Health)
- 2018 C.Phil. in Sociology, University of California – Los Angeles
- 2016 M.A. in Sociology, University of California – Los Angeles
- 2014 M.A. in Linguistics, California State University – Northridge
- 2009 B.A. in English & Philosophy, Drexel University

RESEARCH & TEACHING INTERESTS

Sociology of Medicine, Sociology of Health & Illness, Communication in Healthcare, Healthcare Systems, Language & Social Interaction, Research Methods (Quantitative & Qualitative), Conversation Analysis, Mixed Methods, Theory

PUBLICATIONS

Peer-Reviewed Articles

- 2019 Heritage, J., & **McArthur, A.** “The diagnostic moment: A study in US primary care.” *Social Science & Medicine*, 228, 262–271.
- McArthur, A.** “Pain and the collision of expertise in primary care physical exams.” *Discourse Studies*, 21(5), 522–539.
- 2018 **McArthur, A.** “Getting pain on the table in primary care physical exams.” *Social Science & Medicine*, 200, 190–198.
- * Winner of 2018 Best Graduate Student Paper Award, ASA Section on Ethnomethodology & Conversation Analysis

Manuscripts in Progress

- in press* **McArthur, A.** “Affect and accountability: How pain works like emotion as a resource for action.” In J. Robles & A. Weatherall (Eds.), *How emotions are made in talk*. John Benjamins.
- submitted* **McArthur, A.** “Communicating ‘good enough’ diagnoses in primary care: The impact of wording on patient confidence.”
- Timmermans, S., Stivers, T., **McArthur, A.**, & Cox, K.
 “Communication strategies for non-opioid treatments in primary care visits for chronic pain.”

AWARDS & HONORS

- 2019 – 2020 UCLA Dissertation Year Fellowship
- 2019 Academy of Communication in Healthcare (ACH) Humanities & Social Sciences Scholarship
- 2018 – 2019 UCLA Sociology Departmental Fellowship
- 2018 American Sociological Association (ASA) Graduate Student Paper Award, Section on Conversation Analysis & Ethnomethodology
- UCLA Department of Sociology Excellence in Teaching Award
- 2017 – 2018 UCLA Center for Language, Interaction & Culture (CLIC) Field Equipment Award
- 2017 UCLA Graduate Summer Research Mentorship
- 2016 UCLA Graduate Summer Research Mentorship
- 2015 Constantine and Perina Panunizo Summer Fellowship
- 2014 – 2015 UCLA Sociology Departmental Fellowship
- 2013 – 2014 Sally Casanova California Pre-Doctoral Scholarship
- 2013 CSUN Graduate Fellowship for Research & Creative Activity
- 2012 James Russell Simpson Student Scholarship
- 2009 – 2010 Fulbright English Teaching Assistantship
- 2008 Drexel College of Arts and Sciences (COAS) Research Fellowship

INVITED LECTURES

- 2019 **McArthur, A.** “Medical Conversation Analysis: Doctor-patient interaction.” *California State University, Northridge*; April 18.
- 2017 Heritage, J., & **McArthur, A.** “Diagnosis in Primary Care Practice: Slots, Formats and Response.” *Sapienza University of Rome*; May 9.
- McArthur, A.** “Conversation analysis in institutions: Diagnoses in primary care.” *California State University, Northridge*; April 12.
- Hill, A., **McArthur, A.** & White, A. E. “Conversation analysis.” *East Los Angeles College*; March 21.

CONFERENCE ACTIVITY

Panels Organized

- 2018 “Pain in Interaction.” With Ruth Parry & Laura Jenkins. *5th International Conference on Conversation Analysis*. Loughborough, England; July 12.

Papers Presented

- 2019 **McArthur, A.** “Are we sure that's what I have?': Diagnosis resistance in US primary care.” *International Conference on Communication in Healthcare (ICCH)*. San Diego, CA; October 30.
- * Winner of the Academy of Communication in Healthcare (ACH) Humanities & Social Sciences Scholarship
- Sabnis, A., **McArthur, A.**, Hagen, E., & Tarn, D. “Defining Neonatal Family Meetings: Results of a Qualitative Analysis of Parent, Nurse, and Neonatologist Interviews.” *10th International Shared Decision-Making Conference*. Quebec City, Quebec, Canada: July 10.
- 2018 **McArthur, A.** “Diagnostic indeterminacy about musculoskeletal pain in acute primary care visits.” Panel: Pain in interaction. *5th International Conference on Conversation Analysis (ICCA)*. Loughborough, England; July 12.
- 2017 Tarn, D., **McArthur, A.**, & Schwartz, J. “Patient Knowledge About Over-the-Counter Product*Apixaban Interactions.” *North American Primary Care Research Group (NAPCRG) Annual Meeting*. November 19.
- McArthur, A.** “Displaying pain in response to a doctor’s touch: One resource for delivering unsolicited pain information in primary care

physical exams.” Panel: Emotion as an action-oriented resource in interaction. *15th International Pragmatics Conference (IPrA)*. Belfast, Northern Ireland; July 20.

McArthur, A. “Preliminary diagnosis in acute primary care encounters.” *6th International Meeting on Conversation Analysis and Clinical Encounters (CACE)*. Bristol, England; July 13.

2016 **McArthur, A.** “Locating pain as an interactional achievement: Coordinating touch and talk in medical examinations.” *National Communication Association (NCA) 102nd Annual Convention*. Philadelphia, PA; November 10.

McArthur, A. “Negotiating the pain search in primary care physical exams.” *American Sociological Association (ASA) 111th Annual Meeting*. Seattle, WA; August 21.

McArthur, A. “Locating pain as an interactional achievement: Coordinating touch and talk in medical examinations.” *University of California, Santa Barbara (UCSB)'s Language, Interaction, and Social Organization (LISO) "Language and the Body Day."* Santa Barbara, CA; March 11.

2015 **McArthur, A.** “I don’t like your face!’: A sequential analysis of enactments of dementia behavior among long-term caregivers.” *4th International Conference on Conversation Analysis (ICCA)*. Los Angeles, CA; June 27.

2014 **McArthur, A.** “I don’t like your face!’: Categorization in caregivers’ talk about dementia behavior.” *CSUN 18th Annual Student Research & Creative Works Symposium*. Los Angeles, CA; February 14.

DEPARTMENTAL TALKS

2020 **McArthur, A.** “Progressivity and its discontents: Diagnosis resistance and its deflection in US primary care.” *UCLA Department of Sociology’s Conversation Analysis Working Group*, Spring quarter.

2019 **McArthur, A.** “Are we sure that’s what I have?’: Diagnosis resistance in US primary care.” *UCLA Department of Sociology’s Conversation Analysis Working Group*, Spring quarter.

2017 Heritage, J. & **McArthur, A.** “The diagnostic moment: A normative phase in US primary care consultations?” *UCLA Department of Sociology’s Conversation Analysis Working Group*, Fall quarter.

McArthur, A. “Rethinking diagnosis in primary care: From clinical object to interactional practice.” *UCLA Department of Sociology’s Conversation Analysis Working Group*; Spring quarter.

2016 **McArthur, A.** “Getting pain on the table in primary care physical exams.” *UCLA Department of Sociology’s Conversation Analysis Working Group*, Winter quarter.

UNIVERSITY TEACHING EXPERIENCE

Instructor of Record (UCLA)

Introduction to Sociology Research Methods (Summer 2020)

Graduate Teaching Assistant (UCLA)

Social Networks (Spring 2018)

Introduction to Sociological Research Methods (Winter 2018)

Medical Sociology (Fall 2017)

Statistical and Computer Methods for Social Research (Spring 2016)

Talk and Social Institutions (Winter 2016)

Conversation Structures I (Fall 2015)

MENTORSHIP

2019 Graduate Mentor

UCLA Undergraduate Research Center, Humanities, Arts & Social Sciences Student Research Program, lower division

Mentee: Jordan Lo

Project: Diagnosis resistance in US primary care

2017 Graduate Mentor

UCLA Undergraduate Research Center, Sciences Student Research Program, lower division

Mentee: Changrui (Fiona) Li

Project: Patient perceptions of prescription/OTC interactions

2016 – 2017 **Graduate Mentor**
UCLA Undergraduate Research Center, Humanities, Arts & Social Sciences Student Research Program, upper division
Mentees: Saskia Maltz, Melissa Tay and Elin Wrammerfors
Student thesis: “Are physicians’ diagnoses attentive to patients’ theories of their illness?”

RESEARCH & PROFESSIONAL EXPERIENCE

2017 **Research Assistant**
Jeffrey Robinson, PhD – Portland State University
Project on question design in everyday conversation

2016 – 2017 **Graduate Student Researcher**
Derjung M. Tarn, MD, PhD – UCLA Health
Project on patients’ perceptions of, and communication about, drug interactions between prescriptions and supplements/ OTC meds

2016 **Graduate Student Researcher**
Animesh Sabnis, MD, MSHS – UCLA Health
Project on improving utilization of, and communication in, family meetings in neonatal intensive care

2014 – 2015 **Graduate Student Researcher**
Tanya Stivers, PhD – UCLA Department of Sociology
Project on communication among geneticists and neurologists in meetings about whole genome sequencing

2014 **Research Intern**
Sally Casanova California Pre-Doctoral Fellowship – Summer Research Internship; UCLA Department of Sociology

2013 **Graduate Research Fellow**
CSUN Department of Linguistics

2011 – 2012 **Administrative Assistant**
RAND Corporation Office of Development (fundraising for research)

2009 – 2010 **Research Assistant**
Iona Sarieva, PhD – Fulbright Bulgaria; Sofia University Linguistics

2008 **Research Fellow**
Drexel College of Arts & Sciences; Drexel English Language Center

SERVICE

2019 **Reviewer**, Research on Language & Social Interaction (ROLSI)

2018 **Co-Coordinator**, “Self-other relations in interaction” – UCLA Symposium in honor of John Heritage

2017 – 2018 **Co-Coordinator**, UCLA Conversation Analysis Working Group

2015 – 2016 **Chair, Facilities & Catering Committee**, UCLA Center for Language, Interaction & Culture (CLIC) 2016 Graduate Conference

PROFESSIONAL MEMBERSHIPS

Academy for Communication in Healthcare (ACH)

American Sociological Association (ASA) – Sections on Medical Sociology;
Ethnomethodology & Conversation Analysis; Sociological Practice & Public Sociology

International Society for Conversation Analysis (ISCA)

National Communication Association (NCA) – Divisions for Health Communication;
Language & Social Interaction