

## CURRICULUM VITAE

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### Education:

University of California, Los Angeles, California, 1996 to 2000

Ph.D. in Applied Linguistics, 2000

Areas of specialization: Conversation analysis; social interaction; medical sociology; child socialization; decision making

Dissertation Chair: John Heritage

Committee: Steven Clayman, Charles Goodwin, Rita Mangione-Smith and Emanuel Schegloff

Title of Dissertation: *Negotiating antibiotic treatment in pediatric care: The communication of preferences in physician-parent interaction.*

University of California, Los Angeles, California, 1994 to 1996

MA in Applied Linguistics, 1996

Area of specialization: Conversation analysis

Title of MA Thesis: *Constructing the diagnosis in a veterinary clinic*

California State Polytechnic University, Pomona, California, 1989 to 1993

BA in English, 1993

### Publications:

#### *Volumes*

- 2017 Stivers, T. & Barnes, R.K. (Eds.) Treatment Recommendations Actions, Contingencies and Responses. Special Issue of *Health Communication*. Advance online publication.
- 2012 Sidnell, J. & Stivers, T. (Eds.) *The Handbook of Conversation Analysis*. Blackwell-Wiley.
- 2011 Stivers, T., Mondada, L. & Steensig, J. (Eds.) *The Morality of Knowledge in Conversation*. Cambridge University Press.
- 2010 Stivers, T., Enfield N.J. & Levinson, S.C. (Eds.) Question-Response Sequences in 10 languages. Special Issue of the *Journal of Pragmatics*, 42(10).
- 2007 Enfield, N.J. & Stivers, T. (Eds.) *Person Reference in Interaction: Linguistic, Cultural, and Social Perspectives*. Cambridge University Press.
- 2007 Stivers, T. *Prescribing Under Pressure: Physician-Parent Conversations and Antibiotics*. Oxford University Press.
- 2005 Sidnell, J. & Stivers, T. Multimodal Interaction. Special Issue of *Semiotica*, 156.

## Papers

- Under Review Enfield, N.J., Stivers, T., Brown, P., Englert, C., Harjunpää, K., Hayashi, M., Heinemann, T., Hoymann, G., Keisanen, T., Rauniomaa, M., Raymond, C.W., Rossano, F., Yoon, K.-E., Zwitserlood, I. & Levinson, S. Polar Answers.
- Under Review Stivers, T. The problem of three: Inclusion and exclusion in conversational participation.
- Under Review Stivers, T. The answer possibility space: How we manage social relationships through answers to questions.
- Under Review Stivers, T., Sidnell, J. & Bergen, C. Children's responses to questions in peer interaction: A window into the ontogenesis of interactional competence.
- Under Review Stivers, T. & Timmermans, S. Always look on the bright side of life: Making bad news bivalent.
- Under Review Timmermans, S. & Stivers, T. The social utility of clinical exome sequencing.
- In press Stivers, T. & Timmermans, S. The actionability of exome sequencing testing results. *Sociology of Health & Illness*.
- 2017 Stivers, T. & Barnes, R.K. Treatment recommendation actions, contingencies and responses: An Introduction. *Health Communication*, advance online publication: DOI:10.1080/10410236.2017.1350914
- 2017 Stivers, T., Heritage, J., Barnes, R.K., McCabe, R., Thompson, L., Toerien, M. Treatment recommendations as actions. *Health Communication*, advance online publication: DOI:10.1080/10410236.2017.1350913
- 2017 Bergen, C., Stivers, T., Barnes, R.K., Heritage, J., McCabe, R., Thompson, L. & Toerien, M. Closing the deal: A cross-cultural comparison of treatment resistance. *Health Communication*, advance online publication: DOI:10.1080/10410236.2017.1350917
- 2017 Timmermans, S. & Stivers, T. The spillover of genomic testing results in families: Same variants, different logics. *Journal of Health & Social Behavior* 58(2), 166-180.
- 2016 Stivers, T. & Timmermans, S. Negotiating the diagnostic uncertainty of genomic test results. *Social Psychology Quarterly* 79(3), 199-221.
- 2016 Stivers, T. & Sidnell, J. Proposals for collaboration in social interaction. *Research on Language in Social Interaction* 49(2), 148-166.
- 2016 Raymond, C.W. & Stivers, T. The omnirelevance of accountability: Off-record account solicitations. In J.D. Robinson (Ed.) *Accountability in Social Interaction*, pp 321-353.

- 2015 Stivers, T. Coding Social Interaction: A Heretical Notion in Conversation Analysis? *Research on Language in Social Interaction* 48(1), 1-19.
- 2014 Sicoli, M., Stivers, T., Enfield, N.J. & Levinson, S.C. Marked initial pitch in questions signals marked communicative function. *Language & Speech* 58(2), 204-223.
- 2013 Bergen, C. & Stivers, T. Patient disclosure of medical misdeeds. *Journal of Health & Social Behavior*, 52(2), 220-239.
- 2012 Logue, D. & Stivers, T. Squawk in interaction: A primer of Conversation Analysis for students of animal communication. *Behaviour*, 149, 1283-1298.
- 2012 Stivers, T. & Rossano, F. Mobilizing response in interaction: A compositional view of questions. In J.P. de Ruiter (Ed.) *Questions: Formal, Functional and Interactional Perspectives*. Cambridge: Cambridge University Press, pp. 58-80.
- 2012 Stivers, T. & Sidnell, J. Introduction. In J. Sidnell & T. Stivers (Eds.) *The Handbook of Conversation Analysis*. Malden, MA: Wiley-Blackwell, pp. 1-8.
- 2012 Stivers, T. Sequence Organization. In J. Sidnell & T. Stivers (Eds.) *The Handbook of Conversation Analysis*. Malden, MA: Wiley-Blackwell, pp. 191-209.
- 2012 Heritage, J. & Stivers, T. Conversation Analysis in Sociology. In J. Sidnell & T. Stivers (Eds.) *The Handbook on Conversation Analysis*. Malden, MA: Wiley-Blackwell, pp. 659-673.
- 2012 Stivers, T. Physician-Child Interaction: When Children Answer Physicians' Questions in Routine Medical Encounters. *Patient, Education and Counseling*, 87, 3-9 Epub 2011 Aug. 3.
- 2011 Stivers, T. Socializing children into the patient role. In A. Duranti, E. Ochs & B. Schieffelin (Eds.) *Handbook on Language Socialization*. Malden, MA: Wiley-Blackwell, pp. 247-267.
- 2011 Stivers, T., Mondada, L., Steensig, J. Knowledge, Morality and Affiliation in Social Interaction. In T. Stivers, L. Mondada & J. Steensig (Eds.) *The Morality of Knowing in Conversation*. Cambridge: Cambridge University Press, pp. 3-24.
- 2011 Stivers, T. Morality and question design: 'Of course' as contesting a presupposition of askability. In T. Stivers, L. Mondada & J. Steensig (Eds.) *The Morality of Knowing in Conversation*. Cambridge: Cambridge University Press, pp. 82-106.
- 2010 Enfield, N.J., Stivers, T. & Levinson, S.C. Question-response sequences in conversation across ten languages: An introduction. *Journal of Pragmatics*, 42(10), 2615-2619.

- 2010 Stivers, T. & Enfield, N.J. A coding scheme for question-response sequences in conversation. *Journal of Pragmatics*, 42(10), 2620-2626.
- 2010 Stivers, T. An overview of the question-response system in American English conversation. *Journal of Pragmatics*, 42(10), 2772-2781.
- 2010 Heritage, J., Elliott, M.N., Stivers, T., Richardson, A. & Mangione-Smith, R. Reducing Inappropriate Antibiotics Prescribing: The Role of Online Commentary on Physical Examination Findings. *Patient Education and Counseling*, 81, 119-125.
- 2010 Stivers, T. & Rossano, F. Mobilizing Response. *Research on Language in Social Interaction*, 43(1), 1-31.
- 2010 Stivers, T. & Rossano, F. A Scalar View of Response Relevance. *Research on Language in Social Interaction*, 43(1), 49-56.
- 2010 Stivers, T & Hayashi, M. Transformative answers: One way to resist a question's constraints. *Language in Society*, 39(1), 1-25.
- 2009 Stivers, T., Enfield, N.J., Brown, P., Englert, C., Hayashi, M., Heinemann, T., Hoyman, G., Rossano, F., de Ruiter, J.P. Yoon, K. & Levinson, S.C. Universals and cultural variation in turn-taking in conversation. *Proceedings of the National Academy of Sciences*, 106(26), 10587-92.
- 2008 Stivers, T. Stance, alignment and affiliation during story telling: When nodding is a token of preliminary affiliation *Research on Language in Social Interaction*, 41, 29-55.
- 2007 Stivers, T. & Majid, A. Questioning children: Interactional evidence of implicit racial bias in medical interviews. *Social Psychology Quarterly*, 70, 424-441.
- 2007 Stivers, T. Alternative recognitionals in person reference. In N.J. Enfield & T. Stivers (Eds.) *Person Reference in Interaction: Linguistic, Cultural, and Social Perspectives*. Cambridge: Cambridge University Press, pp. 73-96.
- 2007 Stivers, T., N.J. Enfield & S.C. Levinson. Person Reference in Interaction. In N.J. Enfield & T. Stivers (Eds.) *Person Reference in Interaction: Linguistic, Cultural, and Social Perspectives*. Cambridge: Cambridge University Press, pp. 1-20.
- 2006 Mangione-Smith, R, Elliott, M.N., Stivers, T., McDonald, L.L., & Heritage, J. Ruling out the need for antibiotics: Are we sending the right message? *Archives of Pediatrics and Adolescent Medicine*, 160 945-952.
- 2006 Stivers, T. The interactional process of reaching a treatment decision in acute medical encounters. In J. Heritage & D. Maynard (Eds.) *Communication in Medical Care: Interactions between Primary Care Physicians and Patients*. Cambridge: Cambridge University Press, pp 279-312.

- 2006 Stivers, T. & Robinson, J.D. A preference for progressivity in interaction. *Language in Society* 35(3) 367-392.
- 2005 Stivers, T. and Sidnell, J. Introduction: Multi-Modal Interaction. *Semiotica*, 156(1/4) 1-20.
- 2005 Stivers, T. Parent resistance to physicians' treatment recommendations: One resource for initiating a negotiation of the treatment decision. *Health Communication*, 181 (1) 41-74.
- 2005 Stivers, T. Modified Repeats: One Method for Asserting Primary Rights from Second Position. *Research on Language and Social Interaction*, 38(2), 131-158.
- 2005 Stivers, T. Non-antibiotic treatment recommendations: Delivery formats and implications for parent resistance. *Social Science & Medicine*, 60(5). 949-964.
- 2004 Stivers, T. [English translated to Finnish by Sanna Vehviläinen] Potilaan vastarinta: keino vaikuttaa lääkärin hoitopäätökseen [Patient Resistance: One Way Patients Shape Treatment Decisions]. *Sosiaalilääketieteellinen Aikakauslehti [Journal of Social Medicine]*, 41, 199-213.
- 2004 Mangione-Smith, R., Elliott, M.N., Stivers, T., McDonald, L., Heritage, J., and McGlynn, E. Racial/Ethnic variation in parent expectations for antibiotics: Implications for public health campaigns. *Pediatrics*, 113(5) e385-394.
- 2004 Stivers, T. 'No no no' and other types of multiple sayings in social interaction. *Human Communication Research* 30(2), 260-293.
- 2003 Stivers, T., Mangione-Smith, R., Elliott, M. N., McDonald, L., and Heritage, J. Why do physicians think parents expect antibiotics? What parents report vs what physicians believe. *The Journal of Family Practice* 52(2), 140-147.
- 2003 Mangione-Smith, R., Stivers, T., Elliott, M.N., McDonald, L., and Heritage, J. Online commentary during the physical examination: A communication tool for avoiding inappropriate antibiotic prescribing? *Social Science & Medicine* 56(2), 313-320.
- 2002 Stivers, T. Participating in decisions about treatment: Overt parent pressure for antibiotic medication in pediatric encounters. *Social Science & Medicine* 54 (7), 1111-1130.
- 2002 Stivers, T. 'Symptoms only' and 'Candidate diagnoses': Presenting the problem in pediatric encounters. *Health Communication* 14 (3), 299-338.
- 2001 Stivers, T. & Heritage, J. Breaking the sequential mould: Narrative and other methods of answering "More than the question" during medical history taking. *Text* 21 (1), 151-185.
- 2001 Stivers, T. Negotiating who presents the problem: Next speaker selection in pediatric encounters. *Journal of Communication* 51 (2), 1-31.

- 2001 Robinson, J. & Stivers, T. Achieving activity transitions in primary-care encounters: From history taking to physical examination. *Human Communication Research* 27 (2) 253-298.
- 1999 Heritage, J. & Stivers, T. Online commentary in acute medical visits: A method of shaping patient expectations. *Social Science & Medicine* 49(11); 1501-1517.
- 1998 Stivers, T. Prediagnostic commentary in veterinarian-client interaction. *Research on Language and Social Interaction* 31 (2); 241-277.
- 1996 Hayes, B. & Stivers, T. The phonetics of postnasal voicing, Working Papers Dept. of Linguistics, UCLA, Los Angeles, CA.

### **Positions:**

- 2014-present Professor, UCLA Department of Sociology
- 2010-2014 Associate Professor, UCLA Department of Sociology
- 2003- 2010 Staff Scientist, Max Planck Institute for Psycholinguistics, Nijmegen, The Netherlands. I worked in the Language & Cognition Group under the direction of Dr. Stephen Levinson. My research in the Multimodal Interaction Project examined the structure of vocal and visible aspects of co-present social interaction across languages and cultures.
- 2000 - 2003 Post-Doctoral Fellow, Department of Pediatrics, UCLA  
Funded by a grant from the Robert Wood Johnson Foundation, I coordinated subject recruitment and data collection for the study, conducted all training for interaction coding, and collaborated with the research team in data analysis. Additionally, as part of an NIMH funded grant to study adolescents suffering from chronic pain, I conducted ethnographic interviews with children.

### **Presentations:**

#### *Invited Lectures*

- 2017 "Communicating Exome Sequencing Results in the Clinic" EMCA symposium at the Japanese Sociological Association.
- 2017 "The Possibility Space for Answering Polar Questions" Workshop on Question-Answer Sequences, CUSO Doctoral School, Leysin, Switzerland.
- 2017 "Treatment recommendation actions, contingencies and responses" Keynote at the Conversation Analysis for Clinical Encounters Conference. Bristol, England.
- 2017 "Is conversation built for two?" Keynote at the LISO Conference. Santa Barbara, California.
- 2015 "Is conversation built for two?" Keynote for the International Pragmatics Association Conference. Antwerp, Belgium.

- 2014 "Children's responses to questions in peer interaction: A window into the ontogenesis of interactional competence" with Clara Bergen and Jack Sidnell. University of Helsinki, Finland.
- 2014 "Shaping treatment outcomes: How parents affect decisions in routine illness medical visits in the US." University of the Valley of Rio dos Sinos, Brazil.
- 2014 "Shaping treatment outcomes: How parents affect decisions in routine illness medical visits in the US." Research Center on Social Interaction, University of Neuchâtel, Switzerland.
- 2013 "Turn Taking and an Emerging Accountability among Children." Colloquium in the Department of Linguistics, University of California, Santa Barbara.
- 2010 "Answering Polar Questions in Social Interaction." Workshop on Questions in Conversation (a Cross-Linguistic Project). Centre for Advanced Studies in Language and Communication. University of York.
- 2009 "Analyzing Conversations with Pediatricians: How Kids Practice Patienthood." International Workshop on Doing Research with Kids: Designs, Dilemmas, Directions. Bloorview Kids Rehab and University of Toronto, Toronto, Canada.
- 2009 "The Problem with Three: Opening the Medical Visit in Pediatric Encounters." International Meeting on Conversation Analysis in Clinical Encounters, Plymouth, UK.
- 2009 "Negotiating Treatment: Parent-Physician Communication and Antibiotics." Workshop on Analyzing Workplace Interaction. University of York.
- 2009 "Fittedness and Response Timing: A Study of Question-Response Sequences across Ten Languages." Colloquium for the Language, Interaction and Social Organization Group. University of California, Santa Barbara.
- 2008 "Barriers and Solutions to Video Taping in the Field". Invited Session on *Tales from the Field: Ethnomethodological and Conversation Analytic Research*. American Sociological Association Convention, Boston.
- 2007 "Managing Differential Knowledge in Social Interaction". 9th Annual Symposium on Analyzing Talk in Interaction (AWIA). Groningen, The Netherlands.
- 2007 "When Doctors Turn to Children: Physician-Child Interaction in Routine Medical Encounters". Department of Humanities, Örebro University.
- 2007 "Practicing Patienthood: When doctors turn to children" International Meeting on Conversation Analysis and Clinical Encounters. Exeter, UK
- 2007 "Nodding in Conversation." Conference on Qualitative Visual Data Analysis. European Science Foundation. Berlin.

- 2007 “Negotiating Treatment: Parent-Physician Communication and Antibiotics.” Max Planck Society PhD Workshop on Communication. Frankfurt.
- 2007 “Practicing Patienthood: Physician-Child Interaction in Medical Visits.” Department of Human Development, University of Chicago.
- 2007 “Negotiating Treatment: Parent-Physician Interaction and Antibiotics.” Department of Sociology, University of California, Los Angeles.
- 2007 “Becoming an Accountable Patient: When Doctors Ask Children Questions.” Symposium on Socialization, Interaction and Culture. CLIC, University of California, Los Angeles.
- 2006 “Modified repeats: one method for asserting primary rights from second position.” Dutch Society for Phonetic Sciences symposium on corpus-based research. Max Planck Institute for Psycholinguistics, The Netherlands.
- 2005 “Patrolling epistemic territories: Alternative ways of agreeing in social interaction.” Dept. of Language & Linguistics. University of Essex, UK.
- 2005 “Treatment as a negotiated outcome: The role of parents in antibiotic prescribing decisions for children with URIs.” Training the Health Professions: Applying interaction research in health educational settings. University of Southern Denmark, Odense.
- 2004 “Non-Antibiotic Treatment Recommendations: Delivery Formats and Implications for Parent Resistance.” School of Pharmacy. University of Wisconsin, Madison.
- 2002 “Obtaining Antibiotics: The Role of Parent Communication in an Acute Pediatric Encounter.” Institute in the Qualitative Case Study in Communication Research. University of Washington. Seattle, WA.

*Selected Conferences and Workshops*

- 2017 “Is conversation built for two?” American Sociological Association Convention, Montreal, Canada.
- 2016 “Treatment recommendations as actions” with John Heritage, Rebecca K. Barnes, Rose McCabe, Laura Thompson and Merran Toerien. American Sociological Association Convention, Seattle, Washington.
- 2014 “Children’s responses to questions in peer interaction: A window into the ontogenesis of interactional competence” with Clara Bergen and Jack Sidnell. International Conference on Conversation Analysis, Los Angeles, California.
- 2013 “Disclosing Medical Misdeeds” with Clara Bergen. American Sociological Association Convention, New York City, New York.



- 2010 "Boundaries in Knowledge Ownership." American Sociological Association Convention, Atlanta, Georgia.
- 2009 "Turn Taking in Conversation: A cross-linguistic study." American Sociological Association Convention, San Francisco, California.
- 2008 "Mobilizing Response" with Federico Rossano. American Sociological Association. Boston, Massachusetts.
- 2008 "Addressing Knowledge Presuppositions from Second Position." Territories of Knowledge Workshop. Aarhus, Denmark.
- 2007 "Mobilizing Response" with Federico Rossano. National Communication Association Convention. Chicago, Illinois.
- 2006 "Stance, Alignment and Affiliation in Story Telling: Nodding as a Token of Preliminary Affiliation." National Communication Association. San Antonio, TX.
- 2006 "Concordance in Antibiotic Prescribing: The Role of Online Commentary. European Association of Communication in Healthcare. *with John Heritage*.
- 2006 "Alternative Recognitionals in Initial References to Persons." International Conference on Conversation Analysis. Helsinki, Finland.
- 2005 "Achieving Alignment in Story Tellings: Nodding as a Pre-Alignment Token." International Society for Gesture Studies. Lyon, France.
- 2005 "Domains of Knowledge and Responsibility: Questioning in Acute Care Pediatric Encounters. American Sociological Association. Philadelphia, PA.
- 2004 "Re-Assertion as Confirmation: One Way Speakers Claim Epistemic Authority" National Communication Association. Chicago, IL.
- 2004 "Non-Antibiotic Treatment Recommendations: Delivery Formats and Implications for Parent Resistance" European Association of Healthcare Communication Conference. Brugge, Belgium.
- 2004 "The Interactional Process of Reaching a Treatment Decision in Acute Medical Encounters" American Sociological Association. San Francisco, CA.
- 2004 "How Selected Next Speakers' Feedback Shapes the Contributions of Non-Selected Recipients: A Preference for Progressivity in Interaction" Workshop on Feedback in Interaction, Max Planck Institute, Nijmegen, The Netherlands.
- 2003 "Treatment Recommendation: An Exploration of Design Variation." International Communication Association Convention. San Diego, CA.
- 2000 "Negotiating Antibiotics: When Parents Pressure Physicians for Treatment." National Communication Association Convention. Seattle, WA.

- 1998 “The organization of participation in pediatric consultations and its implications for conceptualizing the identity of ‘patient’.” National Communication Association Convention, New York City, NY
- 1998 “Activity transitions and the implications for participation organization in pediatric consultations.” Conference on Language, Interaction, and Culture. Los Angeles, CA
- 1997 “Negotiating the diagnosis: Diagnosis-relevant remarks in veterinary consultations.” National Communication Association Convention, Chicago, IL

*Workshops Given*

- 2016 4 day workshop on Interaction Structures in Everyday and Medical Interaction. Osaka, Japan.
- 2015 4 day workshop on Alignment and Affiliation in Interaction. National Graduate Institute for Policy Studies, Tokyo, Japan.
- 2014 3 day workshop on Question-Response sequences. Department of Applied Linguistics. University of the Valley of the Sinos, São Leopoldo, Brazil.
- 2014 1 day workshop on Question-Response sequences. Department of Linguistics. University of Basel, Switzerland.
- 2011 2 day workshop on Conversation Analysis in Medical Interactions. Pro\*doc graduate school on adaptivity in communication and health. University of Lugano, Switzerland.
- 2011 2 day Postgraduate & Early Career Workshop as part of the International Conversation Analysis & Clinical Encounters Conference. University of York, England.
- 2010 1 day workshop on Questions in Conversation with Nick Enfield. Center for Advanced Studies in Language and Communication. University of York, England.
- 2008 3 day workshop on Repair in Interaction with Geoff Raymond. Department of Anthropology, University of Toronto, Canada.
- 2008 1 day workshop on Interaction and Prescribing. Peninsula Medical School, University of Plymouth, England.
- 2007 1 day workshop on International Publishing. Department of Humanities, Örebro University, Sweden.

**Graduate Student Supervision:**

Clara Bergen (MA chair)	Alexandra Tate (PhD chair)	Nan Wang (PhD co-chair)
Amanda McArthur (MA reader)	Caroline Tietbohl (MA reader)	Gail Fox Adams (PhD co-chair)

Kaoru Hayano (PhD chair)	Federico Rossano (PhD chair)	Susila Gurusami (MA reader)
Giovanni Rossi (MA reader)	Lorena Pool Basam (MA reader)	Cicilia Larasati (MA reader)
Christina Englert (MA reader)	Gertie Hoymann (PhD co-chair)	

**Grants/ Fellowships:**

- 2013-2017 Timmermans, S. (PI) & Stivers (Co-PI). Translating Whole Exome Sequencing: The Integration of Innovative Technologies and Communication of Genomic Findings. National Science Foundation. Science, Technology & Society Section. Research Grant.
- 2013-2014 Stivers, T. The role of race and social class in conversational norms. Senate Faculty Research Grant.
- 2008 Britten, N. (PI), Barnes, R., Chewing, B., Heritage, J. & Stivers, T. The management of multiple medications in patient-provider interactions. Foundation for Sociology of Health and Illness Research Initiation Grant.
- 2003 Stivers, T. (PI). Physician-Parent Communication in Acute Care Counseling. Agency for Healthcare Research and Quality. R03 mechanism [*award declined due to move out of the country*]
- 2000-2004 Mangione-Smith, R. (PI). Robert Wood Johnson Foundation. Post-doctoral fellowship award.
- 1999-2000 Stivers, T. (PI). Agency for Health Care Policy and Research Grant for Health Services Dissertation Research.
- 1998-1999 UCLA Research Mentorship award to work with Professor John Heritage.
- 1997 UCLA Summer Research Mentorship award in the Humanities and Social Sciences to work with Professor Charles Goodwin.

**Service:**

- 2016 ASA Ethnomethodology and Conversation Analysis section, Chair of Graduate Paper Award Committee.
- 2014-2018 Finance Officer, International Society for Conversation Analysis
- 2010-2014 Executive Board Member and Local Organizing Chair for the International Society for Conversation Analysis.
- 2012-2013 Organizer of Regular Session on Ethnomethodology at the 2013 American Sociological Association Convention.
- 2009-2011 Council member of the Ethnomethodology and Conversation Analysis section of the American Sociological Association.

- 2008-2009 Co-organizer (with Anita Pomerantz) of Session on Conversation Analysis at the 2009 American Sociological Association Convention.
- 2006-2007 Information Officer of the Language & Social Interaction division of the National Communication Association.
- 2002-2003 President of the Language & Social Interaction division of the Western States Communication Association
- 2001-2002 Program chair for the Language & Social Interaction division of the Western States Communication Association.
- 2000-2001 Secretary for the Language & Social Interaction division of the Western States Communication Association

**Professional:**

*Recognition*

Society for Text & Discourse Fellow

*Editorial Board*

- 2016-present Pragmatics
- 2011-present Discourse Studies
- 2010-present Discourse Processes
- 2007- present Research on Language & Social Interaction
- 2014-2016 Sociological Methodology
- 2010- 2013 Language in Society
- 2010- 2012 Social Psychology Quarterly

*Member*

American Sociological Association  
 European Association for Communication in Healthcare  
 International Society for Conversation Analysis

*Ad hoc Reviewer*

American Journal of Sociology, American Sociological Review, Annals of Family Medicine, Communication & Medicine, Human Communication Research, Journal of Health & Social Behavior, Journal of Pragmatics, Language, Patient Education and Counseling, Social Science & Medicine, Sociology of Health & Illness, Culture & Society